



Response and Victim Rights Resources and Contacts

Unless otherwise indicated, the following resources focus on those that offer immediate assistance through emergency or crisis services, in lieu of a police response or calling 911.

It is important to note that some of these resources may, in turn, be legally obligated to call police in the case of an immediate risk of harm to the caller or another, child abuse, or the abuse of a vulnerable adult.

As always, if a caller is in danger of immediate harm, and feels safe doing so, 911 should still be called. No resource listed maintains the same “cover all” approach, and is focused on subjects as grouped.

***In the Denver Metropolitan Area, the STAR team can be requested after dialing 911, or can be requested through the Denver Police Department’s non-emergency line at 720-913-2000. STAR is a community response alternative to police that responds to a variety of calls, and so long as there isn’t a clear and present danger requiring police response, they can be dispatched.

It is important, when making 911 calls, to avoid generalizations about those going through mental health crises or dealing with houselessness. Ensure that, unless a danger is present, instances are carefully described to avoid sounding like a threat is being posed, unless such a threat is apparent (via a visible weapon, threats made to others, etc.)

Support Team Assisted Response (STAR) Program:

- **720-913-STAR (7827)**
- As described above, can be also be requested through 911.

Asian Pacific Development Center

- o (720) 394-7909 (Crisis line)
- o APDC provides victims assistance and support to those who have witnessed a crime. Our services include assistance in applying for financial services, emergency housing, and victim compensation funds; crisis counseling; case management and social services; and legal and personal advocacy. These services are provided free of charge to victims.
- o <https://www.apdc.org/victimassistance>

Housing:

- 211 by United Way
 - o 211
 - o 2-1-1 is a confidential and multilingual service connecting people to vital resources across the state, including shelter referral services.
 - o <https://www.211colorado.org/>
- Comitis Crisis Center
 - o (720) 505-2628
 - o Emergency shelter, beds given out on a monthly and nightly basis. Beds awarded on a nightly lottery, recommended to call before noon.
 - o <https://comitiscrisiscenter.org/comitis-crisis-center>
- Denver Alliance for Street Health Response
 - o (720) 432-4086
 - o Mostly in the Denver metropolitan area.
 - o DASHR is a resource for information, referrals, and access to their Street Response Team that provides survival gear and food to people experiencing houselessness. DASHR is also leading efforts to expand the STAR Program.
 - o <https://www.dashrco.org/>
- The Family Tree – Homelessness Program
 - o Homelessness Hotline: (303) 467-2604
 - o Offers emergency shelter, an information help line, homeless prevention services, case management, education and employment services, and various other supportive services in order to help people achieve economic independence.
 - o <https://www.thefamilytree.org/>

Mental Health:

- Colorado Crisis Services – 24/7 helpline
 - o 1 (844) 493-8255
 - o Also can text “TALK” to 38255.
 - o <https://coloradocrisisservices.org/>
- The STAR program, mentioned above, is also a qualified resource to respond to mental health issues.

Domestic Violence and Sexual Assault:

- DOVE (Deaf Overcoming Violence through Empowerment)
 - o (303) 831-7874 (24-Hour Crisis Hotline)

- o DOVE works with Deaf, DeafBlind, DeafDisabled, and Hard of hearing people of all ages and backgrounds who have experienced abuse. Hotline connects to a video phone, or can be transferred to an interpreting service at no cost.
 - o <https://deafdove.org>
- Gateway Domestic Violence Services
 - o (303) 343-1851
 - o Crisis hotline for victims of domestic violence, providing counseling, referrals, and support. *Pets accepted upon approval.
 - o <https://www.gatewayshelter.org>
- Safehouse Denver
 - o (303) 318-9989 (24-Hour Crisis Line)
 - o Emergency shelter, residential and non-residential services for victims of domestic violence or their family.
 - o <https://safehouse-denver.org/services/shelter-services.html>
- SPAN (Safehouse Progressive Alliance for Nonviolence)
 - o (303) 444-2424 (24/7 Crisis Hotline)
 - o In addition to providing free and confidential support 24 hours a day, seven days a week, the hotline also provides additional information about our Emergency Shelter Program and any other SPAN service.
 - o <https://www.safehousealliance.org>
- The Blue Bench
 - o (303) 322-7273 (English)
 - o (303) 329-0031 (Espanol)
 - o 24-Hour sexual assault hotline
 - o <https://thebluebench.org/>
- Roots of Courage (Formerly known as 'Women in Crisis')
 - o (303) 420-6752
 - o 24-Hour Crisis Hotline
 - o <https://www.thefamilytree.org/domestic-violence-emergency-shelter>
- The Initiative
 - o (303) 839-5510
 - o Text: (720) 503-9580
 - o Provides referrals, safety planning, and relocation services to victims of abuse.
 - o **This is not an emergency hotline, and instead will call back within one day.
 - o <https://theinitiativecolorado.org/>

- VISTA – Servicios de la Razas
 - o (303) 953-5930
 - o The VISTAS program provides culturally responsive services to English and Spanish-speaking victims of intimate partner violence, sexual assault, stalking, dating violence, and general crime. Provides 24-hour crisis hot line, case management, mental health, legal/victim advocacy, education, referrals and legal representation.
 - o Noted that volunteers with AAH hotlines could make connections and translate on behalf of callers.
 - o https://serviciosdelaraza.org/avada_portfolio/vistas/
- Violence Free Colorado (Domestic Violence)
 - o 303-831-9632 or (800) 799-7233 (safety line for victims)
- Colorado Coalition Against Sexual Assault
 - o 303-839-9999

Youth:

- CO4Kids
 - o 1-844-CO-4-KIDS (1-844-264-5437)
 - o Colorado's 24-Hour child abuse hotline
 - o <https://co4kids.org/>
- Urban Peak
 - o (303) 974-2900
 - o Provides full services for your ages 15 through 24 experiencing homelessness or at imminent risk of becoming homeless.
 - o <https://www.urbanpeak.org/denver/about-us/about-urban-peak/about-urban-peak/>
- Kempe National Center for the Prevention of Child Abuse and Neglect
 - o 303-864-5250

Crime:

- Center for Trauma & Resilience
 - o **24-Hour Hotline Number** (for victims)
 - 303-894-8000 (English)
 - o **Translation & Interpreting Center**
 - 303-996-0976 (English)
 - 303-996-0975 (Español)
 - o **Administration** (for non-emergency/non-victims)

- 303-860-0660
 - o <http://traumahealth.org>
 - o 24-Hour crisis hotline for those experiencing crisis related to being a victim of crime.
- Legal Information Network of Colorado
 - o (720) 583-2929
 - o A collaborative network that provides confidential, no-cost, comprehensive legal information services for crime victims in the Denver metro area.
 - o <http://www.coloradolinc.org/>
- Colorado Organization for Victim Assistance (C.O.V.A.)
 - o 303-861-1160
 - o 800-261-2682
- Colorado Division of Criminal Justice
 - o 303-239-4442
- Parents of Murdered Children and Other Survivors of Homicide
 - o 1-888-818-POMC (toll free – national number)
 - o 513-721-5683 (Cincinnati office)
- City of Denver Victim Assistance Unit
 - o 720-913-6035

Substances:

- Colorado Crisis Services
 - o 1 (844) 493-8255
 - o Text “TALK” to 38255
 - o As mentioned above, this is a 24/7 helpline, and also provides support for substance use related issues.
 - o <https://coloradocrisisservices.org/>
- Harm Reduction Action Center
 - o 303-572-7800
 - o The HRAC is a resource for working humanely with intravenous substance users. They offer syringe access from 9am-12pm Monday through Friday.
 - o <https://www.harmreductionactioncenter.org/>