

Community HotLine Call Intake

Organization _____ Date: _____ Time: _____

Hello, my name is _____ . I am the _____ Hotline Helper on Asian Hate situations.
(hotline operator) (hotline language)

1. How are things going right now? _____

2. Do you currently feel safe? _____

Call 911 now if you feel threatened physically.

3. Before you tell me what happened, I just want to say that I am a volunteer and not a lawyer or mental health professional.

I can offer resources that you may want or need today or later in relations to Asian Hate situation, and how to report them for future changes.

4. Did this incident happen to yourself, a family member, a friend, kids, elderly? Relating to personal safety or property?

5. Has this incident been reported (police, stopAAPIhate?)

6. Do you want me to call you back?

Your Name _____ Ph. # _____